

FAQ / Policies

FAQs

- Events are free to attend unless otherwise noted. All you have to do is show up!
- The author's book(s) will be on sale before and after the event.
- Events are typically in an interview format and last roughly one hour.
- For very popular authors it's advisable to arrive up to thirty minutes early for a seat.
- You can bring in personal books to be signed but we ask that you buy at least one copy of the author's latest title.
- If you can't attend, call us or order online, and we'll get a book autographed for you.
- We ship worldwide

EVENTS

Our events are (99%) free. We do ask that to get any copy of the new book signed you purchase it from The Poisoned Pen.

BOOKS TO BE SIGNED

If you have a personal book or books you would like signed, our policy is that for each copy of the author's new book you buy you can get three personal books signed – if the author is willing which we cannot guarantee in every case.

There is no charge for this service.

Please understand that it is performed at your own risk, we are not liable for any books that are lost or damaged if sent to us to be signed.

And to that end, you must put your name inside every book, not just inside the box or a single book in a group. Books are often separated from each other in a signing situation.

If you ship them to us we must have your credit card number to charge the return shipping. There is no surcharge added.

RETURNS POLICY

We do not accept returns unless the book is damaged or defective. If we have shipped a damaged book to you, please contact David Brooks, David@poisonedpen.com for how to return your book.

NO CELL PHONE IN THE STORE

We are a cell phone free shopping experience. Please turn off your phone while shopping or attending an event.